

PRO SERIES  
WINDOWS



PRO 200/300® SERIES



PLY GEM  
WINDOWS

WINDOWS & PATIO DOORS  
CONSUMER LIMITED WARRANTY

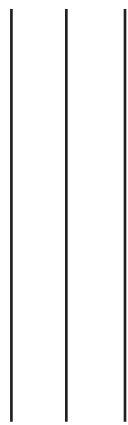
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PLY GEM  
WINDOWS

Warranty Registration Data Center  
P.O. Box 787 • Wexford, PA 15090-0787  
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Warranty Registration Data Center  
P.O. Box 787  
Wexford, PA 15090-0787

# PRO 200® SERIES WINDOWS & PATIO DOORS AND 300® SERIES WINDOWS CONSUMER LIMITED WARRANTY

## 1 YEAR MATERIALS & WORKMANSHIP LIMITED WARRANTY

Ply Gem Windows warrants that its Pro 200® Series Windows & Patio Doors and 300® Series Windows will be free from manufacturing defects in materials and workmanship for a period of one year from the date of manufacture by Ply Gem Windows. Defective Ply Gem Windows components that fail during the warranty period will be furnished by Ply Gem Windows without charge. Freight, installation and finishing will be at homeowner's expense.

## 20 YEAR INSULATING GLASS LIMITED WARRANTY

Ply Gem Windows also warrants that Ply Gem Windows Insulating Glass will be free from moisture infiltration between the two pieces of glass for 20 years from the date of manufacture. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and cannot be transferred. If condensation appears between the two pieces of glass within years 1–10, Ply Gem Windows will furnish replacement glass without charge. Freight and installation will be at homeowner's expense. If condensation appears within years 11–20, Ply Gem Windows will furnish replacement glass at 50% of then-current list price. Freight and Installation will be at homeowner's expense.

## 2 YEAR HARDWARE LIMITED WARRANTY

Ply Gem Windows also warrants that the metal hardware components in its Wood products will be free from manufacturing defects for a period of two years from the date of manufacture. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and cannot be transferred. Defective Ply Gem Windows metal hardware that fails during the warranty period will be furnished by Ply Gem Windows without charge. Freight and installation will be at homeowner's.

## LIMITATIONS ON WARRANTIES

None of the above warranties applies to products that have not been installed or finished properly or to products that have been altered, modified or subjected to unauthorized repair, including but not limited to, products to which films have been applied or non-standard parts have been added. None of the above warranties cover normal wear or product failure caused by accident, abuse (including the use of corrosive or abrasive products) or acts of God. Ply Gem Windows does not warrant installation. Ply Gem Windows reserves the right to discontinue or make changes in any of its products. In the event the products covered by these warranties are not available, Ply Gem Windows reserves the right to substitute a product or component that, in Ply Gem Windows' sole discretion, is of equal quality or price.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PLY GEM WINDOWS EXPRESSLY EXCLUDES RESPONSIBILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES.

Date of Manufacture: The warranties offered in this document apply only to Products manufactured after January 1, 1998.

## HOW TO MAKE A WARRANTY CLAIM

To make a warranty claim write to the address on this warranty describing the product and the product failure, including the date and place where you purchased the product. The claim must be made within 30 days after the product failure occurred. Ply Gem Windows reserves the right to inspect any product that is the subject of a warranty claim before honoring the claim.

To assure full warranty benefits, please complete and mail this card. The information will help us process warranty claims smoothly, and provide us with important marketing information on our valued customers.

## HOMEOWNER INFORMATION

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_

## BUILDER INFORMATION

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_  
Date of Installation \_\_\_\_\_

## Is this your first purchase of Ply Gem Windows products?

Yes  No

## Type of project:

- New Construction  
 Remodel/Room Addition  
 Window Replacement

How old is your house: \_\_\_\_\_ years

## Square Footage of Your Home:

- Less than 1,800  1,801–2,500  
 2,501–3,500  Over 3,500

## Product Style(s) Purchased: (Check all that apply)

- Casements  Patio Doors  
 Awnings  Round/Elliptical Tops  
 Double Hung  Special Shapes

## Glass Type: (Check all that apply)

- Clear Glass  Tinted  GBG  
 Low-E  Obscure  SDL  
 HP Glass  Tempered

## Why Did You Select Ply Gem Windows Products? (Check all that apply)

- Advertisements  Price  
 Product Variety  Low Maintenance  
 Warranty  Overall Quality  
 Builder's Decision  Style/Aesthetics  
 Energy Efficiency  Recommended by Dealer