

PRO SERIES
WINDOWS



PRO 400® SERIES



PLY GEM
WINDOWS

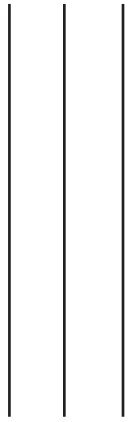
WINDOWS
CONSUMER LIMITED WARRANTY

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Warranty Registration Data Center
P.O. Box 787 • Wexford, PA 15090-0787
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Wexford, PA 15090-0787

Pro 400® SERIES WINDOWS CONSUMER LIMITED WARRANTY

1 YEAR MATERIALS & WORKMANSHIP LIMITED WARRANTY

Ply Gem Windows warrants that its Pro 400 Series Windows will be free from manufacturing defects in materials and workmanship for a period of one year from the date of manufacture. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and cannot be transferred. Defective components, including frame parts, sash and door panels that fail during the warranty period will be furnished by Ply Gem Windows without charge. Freight, installation and finishing will be at homeowner's expense.

10 YEAR PRE-FINISH INTERIOR/EXTERIOR LIMITED WARRANTY

Ply Gem Windows also warrants the factory applied Readi-finish® on the cellular PVC components (only) that it will not blister, peel or flake, under normal conditions, for (10) years from the date of manufacture.

25 YEAR CELLULAR PVC LIMITED WARRANTY

Ply Gem Windows also warrants that the Cellular PVC components of Pro 400 Series Windows (excluding balance, hardware, tilt-latches and locks) will be free from manufacturing defects in materials and workmanship for a period of 25 years from the date of manufacture. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and cannot be transferred. Defective cellular PVC components that fail during the warranty period will be furnished by Ply Gem Windows without charge. Freight and installation will be at homeowner's expense.

20 YEAR INSULATING GLASS LIMITED WARRANTY

Ply Gem Windows also warrants that Ply Gem Windows Insulating Glass will be free from moisture infiltration between the two pieces of glass for 20 years from the date of manufacture. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and cannot be transferred. If condensation appears between the two pieces of glass within years 1-10, Ply Gem Windows will furnish replacement glass without charge. Freight and installation will be at homeowner's expense. If condensation appears within years 11-20, Ply

Gem Windows will furnish replacement glass at 50% of then-current list price. Freight and installation will be at homeowner's expense.

2 YEAR HARDWARE LIMITED WARRANTY

Ply Gem Windows also warrants that the metal and vinyl hardware components in Ply Gem Windows Pro 400 Series Window products will be free from manufacturing defects for a period of two years from the date of manufacture. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and may not be transferred. Defective Ply Gem Windows hardware (including locks and balances) that fails during the warranty period will be furnished by Ply Gem Windows without charge. Freight and installation will be at homeowner's expense.

LIMITATIONS ON WARRANTIES

None of the above warranties applies to products that have not been installed or finished properly or to products that have been altered, modified or subjected to unauthorized repair, including but not limited to, products to which films have been applied or non-standard parts have been added. None of the above warranties cover normal wear or product failure caused by accident, abuse (including the use of corrosive or abrasive products) or acts of God. Ply Gem Windows does not warrant installation. Ply Gem Windows reserves the right to discontinue or make changes in any of its products. In the event the products covered by these warranties are not available, Ply Gem Windows reserves the right to substitute a product or component that, in Ply Gem Windows' sole discretion, is of equal quality or price.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PLY GEM WINDOWS EXPRESSLY EXCLUDES RESPONSIBILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES.

Date of Manufacture: The warranties offered in this document apply only to Products manufactured after May 2005.

HOW TO MAKE A WARRANTY CLAIM

To make a warranty claim write to the address on this warranty describing the product and the product failure, including the date and place where you purchased the product. The claim must be made within 30 days after the product failure occurred. Ply Gem Windows reserves the right to inspect any product that is the subject of a warranty claim before honoring the claim.

To assure full warranty benefits, please complete and mail this card. The information will help us process warranty claims smoothly, and provide us with important marketing information on our valued customers.

HOMEOWNER INFORMATION

Name _____
Street _____
City _____ State _____ Zip _____
Phone _____

BUILDER INFORMATION

Name _____
Street _____
City _____ State _____ Zip _____
Phone _____
Date of Installation _____

Is this your first purchase of Ply Gem Windows products?

Yes No

Type of project:

- New Construction
 Remodel/Room Addition
 Window Replacement

How old is your house: _____ years

Square Footage of Your Home:

- Less than 1,800 1,801-2,500
 2,501-3,500 Over 3,500

Product Style(s) Purchased: (Check all that apply)

- Casements Patio Doors
 Awnings Round/Elliptical Tops
 Double Hung Special Shapes

Glass Type: (Check all that apply)

- Clear Glass Tinted GBG
 Low-E Obscure SDL
 HP Glass Tempered

Why Did You Select Ply Gem Windows Products? (Check all that apply)

- Advertisements Price
 Product Variety Low Maintenance
 Warranty Overall Quality
 Builder's Decision Style/Aesthetics
 Energy Efficiency Recommended by Dealer