

M W
PRO SERIES
W I N D O W S



MW PRO 800® SERIES



PLY GEM
WINDOWS

WINDOWS & PATIO DOORS
CONSUMER LIMITED WARRANTY

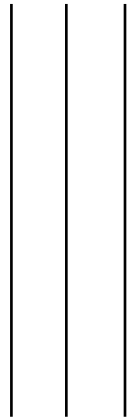
E A S T



PLY GEM
WINDOWS

Warranty Registration Data Center
P.O. Box 787 • Wexford, PA 15090-0787
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Ply Gem Windows
Warranty Registration Data Center
P.O. Box 787
Wexford, PA 15090-0787

MW PRO 800® SERIES WINDOWS & PATIO DOORS CONSUMER LIMITED WARRANTY

10 YEAR MATERIALS & WORKMANSHIP LIMITED WARRANTY

Ply Gem Windows, warrants that its MW Pro 800 Series Windows & Patio Doors will be free from manufacturing defects in materials and workmanship. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and cannot be transferred. This warranty extends for a period of 10 years from the date of manufacture. Components, including frame parts and sash that fail during the warranty period will be replaced by Ply Gem Windows without charge. Freight, installation and finishing will be at homeowner's expense.

20 YEAR INSULATING GLASS LIMITED WARRANTY

Ply Gem Windows also warrants that Ply Gem Windows Insulating Glass will be free from moisture infiltration between the two pieces of glass for 20 years from the date of manufacture. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and cannot be transferred. If condensation appears between the two pieces of glass within years 1-10, Ply Gem Windows will furnish replacement glass without charge. If condensation appears within years 11-20, Ply Gem Windows will furnish replacement glass at 50% of the current list price. Freight and installation will be at homeowner's expense.

2 YEAR HARDWARE LIMITED WARRANTY

Ply Gem Windows also warrants that the hardware components in MW Pro 800 Series products will be free from defects for two years from the date of the manufacture. This warranty is for the benefit of the homeowner who purchased the product and resides in the home, and cannot be transferred. If hardware products, including locks, balances and handle sets, fail during the warranty period, Ply Gem Windows will furnish a replacement product without charge. Freight and installation will be at homeowner's expense.

LIMITATIONS ON WARRANTIES

None of the above warranties applies to products that have not been installed in accordance with Ply Gem Windows installation instructions or to products which have been altered, modified or subjected to unauthorized repair, including but not limited to products to which films have been applied or non-standard parts have been added. None of the above warranties cover exterior color changes in sandwood vinyl cladding or normal wear or product failure caused by accident, abuse (including the use of corrosive or abrasive products) or acts of God. Ply Gem Windows reserves the right to discontinue or make changes in any of its products, including color changes in its vinyl. In the event the products covered by these warranties are not available, Ply Gem Windows reserves the right to substitute a product or component that, in Ply Gem Windows' sole discretion, is equal quality or price.

Ply Gem Windows provides no express warranty other than express warranties stated in this document.

IN NO EVENT SHALL ANY IMPLIED WARRANTY INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, EXTEND BEYOND THE DURATION OF THE EXPRESS WARRANTY STATED IN THIS DOCUMENT THAT IS APPLICABLE TO THE PARTICULAR PRODUCT FAILURE THAT IS ALLEGED IN NO EVENT SHALL PLY GEM WINDOWS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty provides you with specific legal rights, and you may have other rights which vary from state to state.

Date of Manufacture: The warranties offered in this document apply only to products manufactured after February 1, 2003.

HOW TO MAKE A WARRANTY CLAIM

To make a warranty claim write to the address on this warranty describing the product and the product failure, including the date and place where you purchased the product. The claim must be made within 30 days after the product failure occurred. Ply Gem Windows reserves the right to inspect any product that is the subject of a warranty claim before honoring the claim.

To assure full warranty benefits, please complete and mail this card. The information will help us process warranty claims smoothly, and provide us with important marketing information on our valued customers.

HOMEOWNER INFORMATION

Name _____
Street _____
City _____ State _____ Zip _____
Phone _____

BUILDER INFORMATION

Name _____
Street _____
City _____ State _____ Zip _____
Phone _____
Date of Installation _____

Is this your first purchase of Ply Gem Windows products?

Yes No

Type of project:

- New Construction
 Remodel/Room Addition
 Window Replacement

How old is your house: _____ years

Square Footage of Your Home:

- Less than 1,800 1,801-2,500
 2,501-3,500 Over 3,500

Product Style(s) Purchased: (Check all that apply)

- Casements Patio Doors
 Awnings Round/Elliptical Tops
 Double Hung Special Shapes

Glass Type: (Check all that apply)

- Clear Glass Tinted GBG
 Low-E Obscure SDL
 HP Glass Tempered

Why Did You Select Ply Gem Windows Products? (Check all that apply)

- Advertisements Price
 Product Variety Low Maintenance
 Warranty Overall Quality
 Builder's Decision Style/Aesthetics
 Energy Efficiency Recommended by Dealer